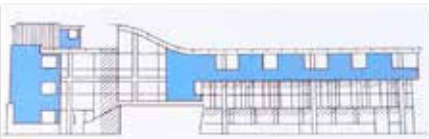



Stress-free payroll is the best medicine for Shoreditch Park Surgery

SHOREDITCH
PARK SURGERY



Customer Story





Annette Galvin, Practice Manager at Shoreditch Park Surgery, has been with the practice for 27 years, where she initially intended to help for two weeks and never left! The practice has a long history of using IRIS Software for payroll processing, transitioning from running payroll in-house to utilising IRIS's managed payroll services in 2016.

Highlights

- Over 9 years as a valued customer of IRIS Payroll Services
- Seamless transition from in-house payroll to fully managed services with lasting satisfaction
- Access to a dedicated and knowledgeable team of experts providing an exceptional 5-star service



Keeping control of payroll without the stress

The decision to switch to a managed payroll service was driven by the need to free up time, due to the increasing demands of the practice. Annette tells us, ***“The demands of a practice manager get greater every year, and we needed to find a way to share the workload just so we could keep on top of everything. Outsourcing our payroll seemed like an obvious solution, and we stayed with IRIS as we were already using their software for payroll and thought the team was great to work with. Switching to managed payroll was a great decision, and the impact was almost instant.”***

It wasn't just the time savings, but the peace of mind that came with having a payroll expert on side.



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Now, able to delegate the complexities of payroll to skilled professionals, Annette can focus on the many other critical responsibilities as a practice manager. She tells us, ***“Although it was initially something we did to save time, we actually found it relieved a huge amount of stress and worry. Knowing we had a payroll expert on our side made such a difference, and I would say that became the biggest benefit to us.”***

IRIS Payroll Services not only ensures accurate and timely payments but also provides proactive updates on legislative changes, such as pension re-enrolment and NI adjustments.





An expert team that goes above and beyond

Shoreditch Park Surgery's experience with IRIS has been fantastic since day one, from the payroll advisor to the dedicated support team. Annette says, ***"We've always been really impressed with the team at IRIS, from the payroll advisors who we have complete confidence in, to the support team who are responsive and always keen to help. The fact that we've been IRIS customers for over ten years is testament to the fact that we are really happy with the service and the team."***

The CIPP-accredited payroll experts at IRIS ensure compliance with evolving payroll legislation, including industry-specific requirements like the NHS Pension Scheme.





Enjoy payroll compliance, accuracy, and total peace of mind

With IRIS Payroll Services, Shoreditch Park Surgery has successfully streamlined its payroll processes and eliminated payroll-related worries. The online Employer Portal offers convenient access to manage employee data securely, reinforcing GDPR compliance and workplace regulations.

Annette highly recommends IRIS Payroll Services for businesses seeking a reliable, compliant, and efficient solution. By entrusting their payroll responsibilities to IRIS's team of experts, Shoreditch Park Surgery can focus on managing the practice with the confidence that its payroll needs are being well taken care of.

"For accuracy, compliance, and complete peace of mind, I would highly recommend IRIS Payroll Services. You'll never look back!"



To find out more about
IRIS Payroll Services, visit

www.iris.co.uk/products/iris-payroll-services/

Learn more:

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Payroll Services

