



Future-proofing Armstrong Watson with Staffology Bureau

ArmstrongWatson®
Accountants, Business & Financial Advisers

Customer Story



Armstrong Watson, a leading accountancy firm, proudly announces its partnership with Staffology Bureau, a cutting-edge cloud-based payroll bureau software from IRIS Software Group. Karen Thomson ChFCIPP MSc FHE Dip is a seasoned professional with over 30 years of experience in payroll management and pensions, and leads the Armstrong Watson payroll service line as Partner and Head of Payroll.



Karen Thompson,
ChFCIPP MSc FHE Dip



Karen's illustrious career at Armstrong Watson began as the Director of Group Payroll Services, where she spent six years refining her expertise in payroll operations and was promoted to Partner. Her unwavering passion for the payroll industry led her to briefly explore a new opportunity as a Payroll Director elsewhere post-COVID, only to return to Armstrong Watson to continue her pursuit of excellence.

As a Chartered Member of CIPP, Karen Thomson is a revered figure in the payroll sector and a key stakeholder on prestigious government and professional body forums. Her contributions extend to the Administrative Burdens Advisory Board (ABAB), HMRC's Employment and Payroll Group, and various other industry boards.





From IRIS Payrite to Staffology Bureau

In today's fast-evolving payroll landscape, accountancy firms and payroll bureaus are facing increasing pressure to deliver efficient, compliant, and scalable services.

Armstrong Watson recognised the necessity of moving from traditional systems to fully optimise service delivery. The firm's transition to Staffology Bureau marks a significant milestone in its quest for innovative payroll software.





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Karen's discerning eye for top-notch solutions led Armstrong Watson through a meticulous tender process, culminating in the selection of Staffology Bureau as the ideal software to propel their payroll services to new heights. She tells us, ***"Having used Payrite for years, I already knew the team at IRIS, and we had a strong relationship built on trust. However, it was very important to us that we chose the right software for Armstong Watson, and so we did a very thorough and extensive tender process. Staffology Bureau received top marks across every category and was a clear winner. It's been a long time coming, but we finally have the software that the payroll bureau market has been crying out for."***



With over 30,000 payslips processed monthly for approximately 2500 clients, the integration of Staffology Bureau is poised to transform their operational efficiency. Karen tells us, ***“The way we work now will look very different in a year, thanks to Staffology Bureau and the time savings we are going to make, and I am really excited about the value we are going to be able to offer our clients as a result.”***

Staying true to their dedication to superior client service, Armstrong Watson places value on the innovative functionalities offered by Staffology Bureau. The software’s advanced API capabilities and cloud-based design promise to streamline payroll processes and elevate customer service standards.





Changing the future of payroll services

Karen expresses her excitement about the partnership with IRIS, highlighting Staffology Bureau's potential to revolutionise the future of payroll services. She tells us, ***"We had limitations with Payrite because it's a desktop product. It certainly has done the job, but we have been keeping our eye very closely on the market to see when an innovative piece of software, with HR and payroll capabilities, would become available. Staffology Bureau is exactly that, and it will change the future of payroll. There's no other software on the market like it – believe me, I have been looking!"***





“Staffology Bureau is software that has clearly had investment and will continue to be developed so that it remains innovative, which is exactly what we have been waiting for. We could have stayed on Payrite and continued as we are, but it’s so important to us that we deliver the very best customer service to our clients, and with Staffology Bureau, we will be able to do that.”

The collaboration between Armstrong Watson and Staffology Bureau heralds a new era of efficiency and excellence in the payroll sector. They anticipate improvements in operational efficiency by using Staffology’s automation capabilities to reduce manual processing time per payroll, freeing the team to focus on providing great customer service.

For payroll bureaus and accountants seeking a game-changing solution, Staffology Bureau emerges as the go-to platform, empowering professionals to enhance client services and drive business growth.



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Staffology Bureau, visit
www.iris.co.uk/products/staffology-bureau/



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