

# Five HR Professionals share why they love Cascade HRi

**Customer Stories** 



Covering both HR and Payroll operations, Cascade HRi is a cloud-based software offering a complete employee management solution, advanced learning and developments software and various modules which track the complete employee lifecycle. We spoke to five HR professionals about what they think of Cascade, and their favourite features.

#### Highlights

- Cascade automates workflows, integrates with payroll and saves hours of time through reducing manual tasks
- Cascade is completely customisable; users can easily adapt the system to their specific business needs
- With built-in compliance features and an intuitive interface, Cascade ensures ease-of-use and accuracy every time

### Lizzy Barry, HR Director

For Lizzy, Cascade has

become the backbone of her



HR operations. She tells us, "We couldn't function without Cascade. It's so great to have it as one source of truth for employee information, and it links directly into payroll, which is super helpful."

Cascade helps to reduce mundane administrative tasks through its automation. Lizzy's standout feature of the software is the mail merge functionality, telling us, *"I've spent so many hours of my career mail merging thousands of documents. It's such a timesaver doing that with the click of a button."* 



### Courtney Chappell, HR Programmes



Working in HR Programmes, Courtney tells us, *"I use Cascade every single day, I wouldn't be able to do my job without it."* Particularly,
Cascade plays a crucial role in mapping employee career
frameworks and enhancing workforce visibility. *"We've recently launched a job architecture project and we can configure Cascade so that when you select the position of the role, it can populate those fields based on that position."* This functionality ensures consistency and clarity in job families and levels across the organisation.

Courtney's standout features of Cascade are the ability to customise the software to your business needs, and the HR dashboard. She tells us, **"We have a HR dashboard which helps us track key metrics on a full scale of all the employees. It's really important to have one centralised place where we can do a scan of all the key items we are tracking and working towards improving."** 



#### Laura Kirrane, HR Operations for Systems and Quality

Laura loves Cascade for its flexibility

and customisation. She tells us her favourite feature is the screen designer, *"I love that the screen designer tool lets you customise the system to suit your needs. Anything we would have tracked on word docs or in forms or on spreadsheets we've moved onto the system by creating a screen for it."* For Laura, the total control and visibility over HR operations is what makes Cascade stand out from the rest!



#### Caroline Collier, Associate Director of HR Operations

For Caroline, Cascade's automation capabilities steal the show. She tells us, **"20% of my team's workload** comes from Cascade reminders telling us to an amazing number of things – from fixed term end date follow-ups, Visa expiry dates, to Leaver right to Work documents destruction 2 years after leaving... All the manual spreadsheets I've ever kept throughout my career no longer exist. All that information is now in Cascade and we get a workflow coming out the other end."

Cascade's automation allows Caroline and her team to trust the process and allow streamlined workflows to take the reins while they can work on other areas of business. *"In my role in charge of all HR operations including payroll, what it gives me is the comfort of no longer having to audit HR vs payroll which I've always had to do, because any error messages will let me know if there's an issue between the two communicating."* 





### Sarah McCaffrey, Payroll Manager

Cascade's intuitive system is a game-changer for Sarah. She tells us, "With Cascade, it's incredibly user-friendly. You can navigate your way around even when you haven't seen the system before. It's obvious where things are and things aren't hidden from you, so you don't get lost."

"Having the integration facility saves so many payroll teams hours every day because we're not having to duplicate work or reconcile something that's just been part of a seamless integration process," Sarah tells us, reinforcing Cascade's ability to simplify Payroll operations and save valuable time!



To find out more about IRIS Cascade HRi, visit www.iris.co.uk/products/iris-cascade/



