

IRIS FMP is the perfect prescription for Grovehurst Surgery



**Customer Story** 

SURGERY



Grovehurst Surgery, an NHS GP surgery based in the South of England, previously used IRIS Payroll in-house. When Nikki Howe joined the team as Practice Manager she decided to outsource payroll almost immediately.

With the strains that exist within NHS organisations, Grovehurst Surgery required payroll software that would allow them to focus on their most important work – caring for their local community.

For Grovehurst Surgery, adopting IRIS Fully Managed Payroll into their organisation has:

- Saved hours of administrative work
- Lifted the weight of the world from Nikki's shoulders,
  providing time for her to focus on more crucial tasks at hand
- Simplified payroll and ensured compliance without the anxiety of making sure everyone gets paid on time!





## Managed payroll - a time-saving remedy

IRIS GP Payroll software is used by more than 5,300 practice managers in the UK. It helps organisation's save precious time, comply with the ever-growing demands of payroll legislation, and handle complex calculations. Nikki tells us, "I remember in my previous practice, the practice manager would have to shut herself in a room for a day each month to sort out the payroll. Since using IRIS FMP, I've got in touch with her and told her how much easier life is now that payroll is outsourced!"

Days locked in the office are a thing of the past for Grovehurst Surgery with IRIS FMP doing the heavy payroll work. As practice manager, not only does Nikki gain these hours of time back, but she also has complete peace of mind that staff will be paid on time, every time.







## Why outsourcing is the cure for healthcare organisations

IRIS FMP offers healthcare organisations an array of benefits, including:

- Handling all requirements of the NHS Pension Scheme
- Integration with IRIS GP Accounts
- Producing monthly summary reports
- Making payments to employees or HMRC by BACS
- Using BACS-approved software.

Alongside these benefits exists the ongoing support from IRIS.

Nikki tells us, "I've spoken to quite a few of the team at IRIS over the last year, but our main payroll advisor goes above and beyond for us and knowing that I have her on my side is the biggest reassurance. Any question I have, no matter how big or small, I know she will get back to me straight away, and any problems I have, she will get sorted. We have a fantastic relationship, the perfect balance of professional and friendly."

"From day one the communication with IRIS has been fantastic."

Nikki Howe, Practice Manager





## Payroll experts on your side – just what the doctor ordered!

Using IRIS FMP means that payroll is one less thing to worry about. Entrust IRIS professionals with your payroll demands, so you can focus on the work that matters.

For Grovehurst Surgery, outsourcing their payroll was an easy decision; Nikki tells us, "Payroll is time-consuming and complicated, and outsourcing seemed like the obvious solution. From different salary rates to overtime to pensions, not to mention year-end, – we wanted a one-stop shop that would take care of all of it for us, ensuring we remained compliant and that everybody was paid on time."





Learn more:

www.iris.co.uk/products/iris-gp-payroll/

