

IRIS FMP fuels efficiency for Motorpoint with a managed payroll solution



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THERE'S NO CAR LIKE A MOTORPOINT CAR

Customer Story





Highlights

- *Managing payroll now only takes on average 3 days a month*
- *The team at Motorpoint can lean on their expert payroll managers at IRIS to help with compliance and changes to legislation*
- *Customisable software means the Motorpoint team can cater to a wide range of payment structures within the business*

Motorpoint was founded in 1998 and is now the UK's leading independent retailer of nearly new and used cars. With 20 store locations and hundreds of employees across the UK, Motorpoint needed a payroll solution that would work for the range of different payment structures used across the business and has been using IRIS FMP since 2017.





Outsourcing payroll so the business could drive forwards

Lois Miller, Head of HR, was with the business back in 2017 when they decided to outsource their payroll and give the team time back to focus on higher-value work. She tells us, ***“We thought it would be a smart decision to outsource our payroll and free up our time to focus on the business. We’re a fairly small team so finding efficient ways to work and saving time is crucial.”***





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The implementation was pretty smooth and we have always been really impressed with the team at IRIS and the payroll managers we have worked with. Working with IRIS, we have peace of mind that the software is always up to date with the latest legislation and that any complex or industry-specific payroll legislation is adhered to.”



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If you don't get it right, someone isn't getting paid!

Payroll is undoubtedly one of the most important functions of your business - but that doesn't mean you want to dedicate endless hours and internal resources to running it. Nikki Shaw, Payroll Coordinator at Motorpoint, tells us, ***"If we weren't using IRIS FMP, managing the payroll internally would probably be a full-time role, but it probably takes us on average 3 days a month."***

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Nikki became responsible for managing payroll last year and hit the ground running. She says, *“I didn't come from a payroll background, so it was quite daunting at the beginning, but the software is really intuitive, and our payroll managers from IRIS have always been on hand to help. The Service Desk has always been so helpful and the customer service we have received has been fantastic.”*

Payroll is one of those things that it's crucial that you get right - if you don't, someone isn't getting paid.”

What I like about IRIS FMP is we can manage employee records easily and securely via the cloud-based Employer Portal, which ensures that we're compliant with GDPR and other workplace rules and regulations.”





How IRIS keeps Motorpoint moving

With FMP, Motorpoint experience a peace of mind knowing that IRIS are always on their side. Nikki tells us, *“There are times when we might need a quick response from the team at IRIS or we don’t have a lot of time to turn around reports and the team has always got back to us efficiently.”*

When faced with the turbulence of Covid-19 and having to furlough staff, the team at Motorpoint could rest easy knowing that IRIS had everything covered. Lois recalls this time, telling us, *“The IRIS team were fantastic, particularly during Covid when we had to furlough members of staff, including the Payroll Manager. They really supported us through a difficult time and ensured everyone was paid as they should be. Since then, we’ve had some face-to-face training and that was fantastic, and really made a difference.”*


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We have a great relationship with our payroll managers and any time we've needed customer support they've been there to answer whatever queries we've thrown their way, so we're really impressed with the service we receive and would highly recommend it to other businesses who want to free up their time to focus on other work.”



We run your payroll so you can get back to running your business. To find out more, [click here](#)

Learn more:

www.iris.co.uk/products/iris-fully-managed-payroll

