



IRIS INSPIRE

Monthly Newsletter
August Edition

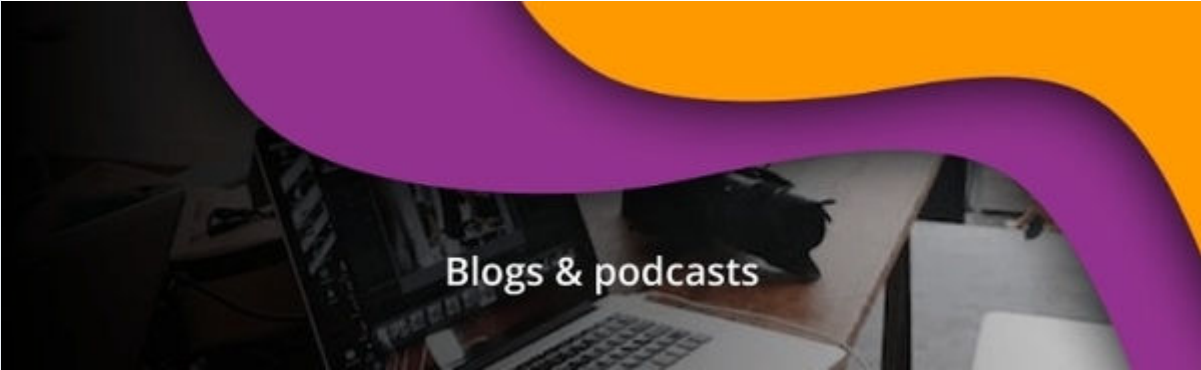
Welcome to the August edition of IRIS Inspire!

Welcome to the August edition of IRIS Inspire, our monthly newsletter dedicated to HR and Payroll professionals! We aim to bring you a wealth of insightful content designed to enhance your expertise and keep you up to date with the latest trends and best practices in the industry.

In this edition, we delve into a range of topics, from new blogs and podcasts to product updates and help hub changes. Join us as we explore new horizons, tackle challenges, and continue to empower HR and Payroll professionals like you with invaluable knowledge and tools.

Happy reading!

Your Commercial Sector Team.



Blogs & podcasts

The role of technology in the future of payroll

Nick Day, Founder of JGA Recruitment, is joined by Fran Williams, Payroll Product Director, to discuss the future of payroll from giving advice to small businesses, to exploring how businesses can stay on top of changing legislation.

Listen to The Payroll Podcast today.

[Listen here](#)

Can AI and HR work together?

It's a fact that Artificial Intelligence (AI) is rapidly transforming the world of work, and HR is no exception. AI is already being experimented with, and its potential to impact functions such as HR is enormous.

Read more in our latest blog.

[Read here](#)

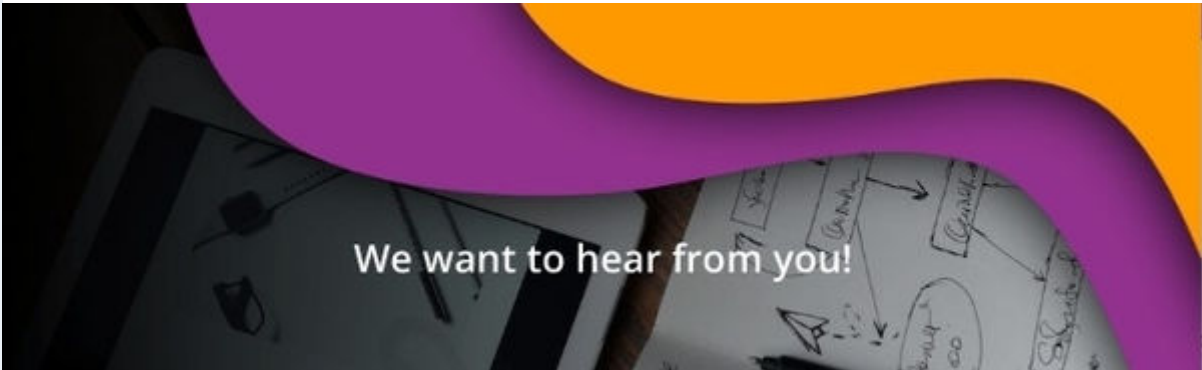


Our new Help Hub for Networx customers is now live and ready for you to explore!

This centralised and comprehensive hub contains all of our how-to guides, FAQs, security documents and, introduces our “What’s New” section, where we will be publishing our monthly release updates.

We invite you to come and check out our range of guides that are currently uploaded, ranging from “How to add a Candidate” to “Managing Vacancy Authorisations”. We will be continually adding more guides and helpful tips and would love to hear about any material that you would want us to work on next.

[View the help hub](#)



At IRIS, we're committed to providing first class customer service. We'd love to hear about your experience with us, so please take 5-10 minutes to complete our short survey below.

[Take the survey here](#)

We look forward to reviewing your feedback and improving our customer service strategy, so you can benefit from even better interactions with us.



Rollback - undo pay periods:

Within [Staffology Payroll](#), you can reverse an employee's pay over many pay periods. This allows you to make corrections or adjustments for a single, or multiple employees without affecting the rest of your payroll.

If you made a mistake in a previous tax year, send an [Earlier Year FPS](#).

[Find out more](#)

Set up Payrun Automation:

Did you know that you can automate your payrun in [Staffology Payroll](#)?

Automation benefits companies by saving time, ensuring accuracy, enhancing compliance and reporting, improving data security, & streamlining processes.

Find out how below!

[Read more here](#)



How do NPS surveys work?

NPS provides direct feedback of how our customers feel about us. Customers are invited to score us from 0-10 on how likely they are to recommend IRIS to a friend or colleague.



Detractors

Scoring 6 or below classes you as a Detractor.



Passives


Scoring 7 or 8 classes you as a Passive.



Promoters

Scoring 9 or 10 classes you as a Promoter.

The feedback gives us a valuable insight into what we are doing right and where improvements need to be made. We use the results to prioritise internal initiatives to drive continuous customer-focused change across the business and ensure we continue to invest in the right areas.

A close-up photograph of a person's teeth, likely from a smile, with a purple and orange wavy graphic overlay at the top. The text 'Recfest round-up' is centered over the image.

Recfest round-up

Last month **IRIS Networx** attended the world's largest TA event, RecFest23 in Knebworth. As the name suggests, this unique event combined industry specialists with an outdoor festival vibe and was thoroughly enjoyed by all.

Not only was it a great opportunity for us to give out lots of branded merch and meet with lots of new faces, but we also got the chance to catch up with lots of existing customers too.

Thank you to everyone who came for a chat on the stand and speak to the team, it was lovely to see you all.

Our next exhibition will be the In-house Recruitment Live London on 21st September.

[Find out more about Networx](#)

A close-up photograph of a hand holding a calendar page. The calendar shows the months of July, August, and September. The text 'Dates for your diary' is prominently displayed in the center. The background features the same purple and orange wavy graphic seen in the top image.

Jul Aug Sep
Dates for your diary

National Payroll Week:

Monday September 4th - Friday September 8th 2023:

This week is designed to demonstrate the impact that the payroll industry has in the UK through the collection of National Insurance and income tax.

Not only this, **National Payroll Week** aims to celebrate our Payroll Professionals, highlighting the great job they do through strategic decision making, reward and remuneration - guiding away from the misconception that our payroll professionals only push a button!

Real Living Wage:

Autumn 2023:

The real living wage is the only UK wage rate based on the cost of living, voluntarily paid by over 13,000 UK businesses.

The Living Wage rates will be announced for 2023-24 this Autumn - employers will then have 6 months to implement the new rates.



Podcasts

Welcome to **IRIS Interviews** - our new podcasts aiming to help working professionals add value and thrive.



Webinars

All of our **webinars** are free and ready for you to watch. With sessions running every week and wide topics covered, you won't miss a thing.



Blogs

The **IRIS Blog** is the central location for product updates, guest articles and industry insights.

The IRIS Inspire is a monthly resource. If you think that your colleagues might benefit from receiving our newsletter, they can opt-in to receive future updates using the following [form](#). Alternatively, if you would like to opt-out of receiving our newsletter please do so [here](#).



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