

Christmas Support Hours



Please take note of our opening hours over the Christmas period. We are here to ensure that you can access any support or advice you may need, so please don't hesitate to reach out if you need help during this time.

Our Christmas support hours are as follows:

	IRIS Payroll Professional (Star) <small>29th,30th and 31st is Portal and Chat contact only - voice will not be available</small>	HR (Cascade and IHRP)	All Payroll (excluding IPP)	KashFlow Bookkeeping	Accountancy	Hosted Accountants	Ed:Gen
Fri 24 th Dec	09:30 – 15:00	09:00 – 15:00	09:00 – 15:00	09:00 – 15:00	09:00 – 15:00	09:30 – 15:00	08:30 – 15:00
Sat 25 th Dec	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Sun 26 th Dec	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Mon 27 th Dec	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Tues 28 th Dec	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Weds 29 th Dec	09:00 – 17:30	09:00 – 17:30	09:00 – 17:30	09:00 – 17:30	09:00 – 17:30	09:00 – 17:30	08:30 – 17:00
Thurs 30 th Dec	09:00 – 17:30	09:00 – 17:30	09:00 – 17:30	09:00 – 17:30	09:00 – 17:30	09:00 – 17:30	08:30 – 17:00
Fri 31 st Dec	09:00 – 17:30	09:00 – 17:30	09:00 – 17:30	09:00 – 17:30	09:00 – 17:30	09:00 – 17:30	08:30 – 17:00
Sat 1 st Jan	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Sun 2 nd Jan	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Mon 3 rd Jan	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Tues 4 th Jan	09:00 – 17:30	09:00 – 17:30	09:00 – 17:30	09:00 – 17:30	09:00 – 17:30	09:00 – 17:30	08:30 – 17:00

	Taxfiler	Innervision (IRIS Lease Accounting)	Practice Engine	Star Practice Management	IRIS Financials	IRIS Assets / Connect / Engage	IRIS BioStore
Fri 24 th Dec	09:00 – 15:00	09:00 – 15:00	09:00 – 15:00	09:00 – 15:00	08:00 – 15:00	08:00 – 15:00	08:00 – 15:00
Sat 25 th Dec	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Sun 26 th Dec	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Mon 27 th Dec	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Tues 28 th Dec	Closed	Closed	Closed	13:00 – 00:00	Closed	Closed	Closed
Weds 29 th Dec	09:00 – 17:30	09:00 – 17:30	09:00 – 17:30	09:00 – 00:00	08:00 – 17:00	08:00 – 17:00	08:00 – 17:00
Thurs 30 th Dec	09:00 – 17:30	09:00 – 17:30	09:00 – 17:30	09:00 – 00:00	08:00 – 17:00	08:00 – 17:00	08:00 – 17:00
Fri 31 st Dec	09:00 – 17:30	09:00 – 17:30	09:00 – 17:30	09:00 – 17:30	08:00 – 17:00	08:00 – 17:00	08:00 – 17:00
Sat 1 st Jan	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Sun 2 nd Jan	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Mon 3 rd Jan	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Tues 4 th Jan	09:00 – 17:30	09:00 – 17:30	09:00 – 17:30	09:00 – 17:30	08:00 – 17:00	08:00 – 17:00	08:00 – 17:00

	IRIS Contact Group	IRIS ParentMail	Payrite FMP	TeamSpirit FMP	Amity FMP	HR Professional FMP	WorkForce FMP
Fri 24 th Dec	08:00 – 15:00	08:30 – 15:00	08:30 – 15:00	09:00 – 15:00	09:00 – 15:00	09:00 – 15:00	09:00 – 15:00
Sat 25 th Dec	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Sun 26 th Dec	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Mon 27 th Dec	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Tues 28 th Dec	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Weds 29 th Dec	08:00 – 17:00	08:30 – 17:00	08:30 – 17:00	09:00 – 17:30	09:00 – 17:30	09:00 – 17:00	09:00 – 17:00
Thurs 30 th Dec	08:00 – 17:00	08:30 – 17:00	08:30 – 17:00	09:00 – 17:30	09:00 – 17:30	09:00 – 17:00	09:00 – 17:00
Fri 31 st Dec	08:00 – 17:00	08:30 – 17:00	08:30 – 17:00	09:00 – 17:30	09:00 – 17:30	09:00 – 17:00	09:00 – 17:00
Sat 1 st Jan	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Sun 2 nd Jan	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Mon 3 rd Jan	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Tues 4 th Jan	08:00 – 17:00	08:30 – 17:00	08:30 – 17:00	09:00 – 17:30	09:00 – 17:30	09:00 – 17:00	09:00 – 17:00