

Case Study

“ Everything that we were promised the system would offer, it does and more networkx remain true to their word ”

Sean Rothwell
Head of People Services



FLEXIBLE PLATFORM



INTEGRATED PROCESS



TIME EFFICIENT

The Regenda Group

The Regenda Group regenerates places and works with people in those communities to create the opportunities they need to thrive. At the heart of the organisation, they offer affordable housing, but as a dynamic group of organisations they deliver a lot more for the communities they serve. The Regenda Group operates across the housing and construction sector, in care and support, and in training and employment.



Liverpool, Merseyside



CHALLENGES

Before integrating with networkx, The Regenda Group had a very manual recruitment process which utilised complex spreadsheets and workarounds. They needed networkx help to:

1

Collaborate cross functionally with hiring managers

2

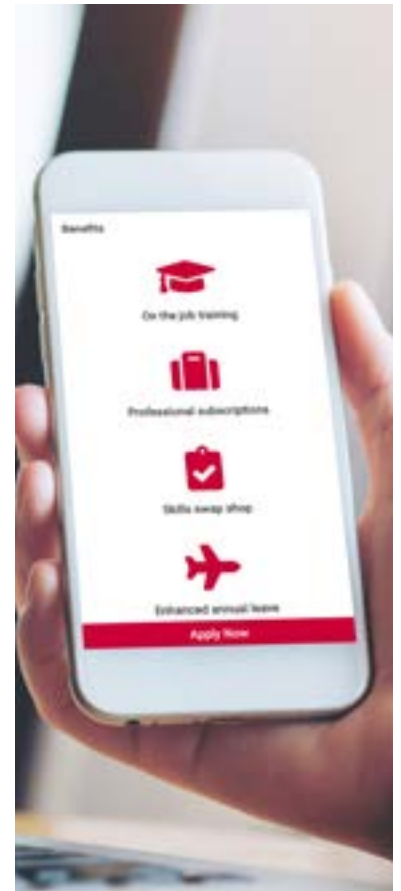
Reduce the administrative burden from the team, through a slick, integrated process

SOLUTION

Through working with IRIS Cascade as their HR system provider, The Regenda Group was introduced to networx to provide a greater level of functionality for the management of recruitment within the organisation. With a direct integration between IRIS Cascade and networx, having systems that automatically sync and talk to one another was a clear driver for the change and enabled The Regenda Group to reduce the administrative burden from the team, through a slick, integrated process.

The partnership with networx not only provided The Regenda Group with improved functionality, but a flexible platform that is bespoke to the needs of the organisation. This enables the team to engage with and manage candidates in real-time, with in-built flags for conflict of interest and DBS checks, and seamless integration with existing processes such as the employee referral scheme. This ensures The Regenda Group can manage all recruitment campaigns in a smooth and streamlined manner.

The supportive training provided for the team enables The Regenda Group to share training guides and material, for continuous employee training and support. With the networx support team, any further complex queries are acknowledged in 24 hours and their hands-on account manager takes ownership of finding suitable resolutions.



“

We have had a very positive experience working with networx. The Regenda Group has the full support of the networx team and all parties are genuinely interested in sharing our jobs, promoting our success and enabling us with the tools to manage and onboard new candidates. Everything that we were promised the system would offer, it does and more. networx remain true to their word.

The flexibility and functionality of the system has been beneficial for The Regenda Group as we operate across such a diverse range of sectors with differing stakeholder needs and expectations. With regular releases, the latest developments to the candidate-facing interface has given us further ability to flexibly display our employer brand proposition and strengthen our candidate attraction and experience.

The greatest compliment we can give is that there has not been one complaint from managers or one query that has not been resolved in the three years we have been in partnership. The support ticket process is one of the best we have seen, mirroring how we manage our own support process. All responses are personal and timely, ensuring not a single query goes without a solution.

”

Sean Rothwell, Head of People Services
The Regenda Group