

A worker's co-operative streamlines their payroll processes to ensure each employee is paid correctly and on time.



IRIS. Look forward



Customer Profile

Unicorn Grocery is a worker's co-operative, established by a small group of people committed to social change, who had a vision for the kind of store that they wanted to shop in themselves.

Founded in 1996, Unicorn Grocery has been supplying the people of Manchester with a place to buy wholesome, tasty food, sourced with care and sold at an affordable price, for over 20 years.

Overview

Payroll plays just one part of the day-to-day for Laura Marziali, Co-Treasurer of Unicorn Grocery, meaning she required a simple solution that could meet the needs of her business.

Solutions used

- > [IRIS Payroll Business](#)
- > [IRIS OpenPayslips](#)
- > [IRIS Payroll Hosting](#)



Challenge

Being part of a worker's co-operative is like no other job; each employee works at every level of the business, carrying out everything from shop floor tasks to making strategic business decisions.

That is the case for Laura Marziali. She supports multiple areas of the business, such as the finance team, veg team and the kitchen, when required.

Working in such a fast-paced environment means there is always something to do, but among all these tasks sits the responsibility of managing the fortnightly payroll.

With 67 owners, five probation members and 13 casual employees on the payroll, it's crucial that Laura and the finance team can efficiently and accurately pay everyone on time, every time.



Solutions

To meet the needs of their busy business, Unicorn Grocery invested in an IRIS Payroll solution in 1999 and then later moved to IRIS Payroll Business (IPB) in 2011.

One of the key features that attracted her to the IRIS Payroll Business platform was its ease of use and simplified processes. However, the support available also plays an enormous role in the solution.

Laura says,

"The IRIS Support Team is fantastic, and it is one of the reasons why we stay with IRIS and don't even think about trying other software."

In addition to IRIS Payroll Business, the Unicorn Grocery team also utilises a variety of cloud-based IRIS solutions, including OpenPayslips and Payroll Hosting.

OpenPayslips enables Laura to easily send electronic payroll documents directly to staff - while Payroll Hosting allows her to access IRIS Payroll Business from any device, at any location, whenever she needs it.



Results

One of the key ways Laura has benefited is the high level of support she receives whenever queries arise.

"The support is very knowledgeable, patient and helpful. I love the fact that they remotely jump on to my computer to see what's actually happening, rather than wasting time asking me to try to solve the issue."



This personal approach to support has resulted in notable time-savings for Unicorn Grocery as our team can quickly resolve any challenges.



Additionally, the easy-to-use nature of the IRIS Payroll Business software and key functionality, such as online form filing, have meant that Laura can efficiently manage her payroll responsibility while also focusing on other critical areas of the business.

Conclusion

Ultimately, IRIS offers a simple solution that slotted perfectly into a busy business, providing the necessary functionality and support to ensure a correct and compliant payroll.