

IRIS Managed Payroll Service: Processing Payroll after a Malware/ Ransomware Attack

Introduction

The UK has seen increases in the number of companies who are subject to Malware / Ransomware attack, such as the recent NHS attack. This can cause total or partial system loss and the inability to send or access key payroll data. If you find yourself in this situation do not panic. The IRIS Managed Payroll Service can still help you process payroll via one of a number of options. It should be noted that these are designed as a short term solution and remedial actions will be required.

Process payroll using BASIC Pay only

We can run your payroll without any variable data such as overtime, bonuses or commission. Employees will receive basic pay only. You will need to inform us of any leavers this month and their approximate leaving date

Please Note: New Starters will not be paid in the scenario above, you will need to make a manual payment.

Any additional payments can either be processed in a supplementary payroll run, at an additional charge, or in the next payroll run.

Pay your employees using last month's payment file

Please be aware using this options above could result in;

- Potentially paying employees who left the business
- Any additional payments such as overtime, bonuses or commission will be processed as part of the payroll run
- New starters will not be paid

If you use the option, you will need to correct the payroll either in a supplementary run or in the next pay period. This may result in some employees been over paid and the need to recover over payments.

If we normally process your BACS file

Will process payments using the pervious period's BACS file

If you pay your employees by bank transfer or another BACS provider

Log into your online banking / BACS portal and review the employee payments made last pay period. Replicate the payments.

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